

## Area

- **Where is the nearest post office?**

Located 4 miles from the community, at the intersection of Clinton Keith and Palomar Street.

Below is the address and phone number for your reference.

Wildomar Post Office

21392 Palomar Street

Wildomar, CA 92595

951-678-9610

- **Where is the nearest grocery store?**

Located 2 miles from the community, at the intersection of Catt Rd and Clinton Keith Rd, in the Oak Creek shopping plaza. Below is the address and phone number for your reference.

Albertsons

23893 Clinton Keith Rd.

Wildomar, CA 92595

951-600-4607

Ralphs

Located 2 miles from the community, turn right onto Prielipp Rd. Prielipp Rd changes to Jackson Avenue. Ralphs is located in the Cal Oaks Plaza. Below is the address and phone number for your reference.

40545 California Oaks Rd

Murrieta, CA 92562

951-698-8292

- **What is the nearest Metro/Train?**

- **Where is the nearest bus stop?**

RTA Station ([www.riversidetransit.com](http://www.riversidetransit.com))

Located in front of our community, at the intersection of Elizabeth St. and Prielipp Rd.

Below is the phone number for your reference.

951-565-5002



- **What bus route are we on?**

RTA Station ([www.riversidetransit.com](http://www.riversidetransit.com))

Located in front of our community, at the intersection of Elizabeth St. and Prielipp Rd.

Below is the phone number for your reference.

951-565-5002

- **Where are schools for this area located?**

**Elementary School: Ronald Reagan Elementary**

35445 Porras Rd

Wildomar, CA 92595

(951)253-7650

**Middle School:**

Located 4 miles from the community, at the intersection of Leslie St. and Grand Avenue

Below is the address and phone number for your reference.

David A. Brown Middle School

21861 Grand Avenue

Wildomar, CA 92595

(951) 253-7490

**High School:**

Located 5 miles from the community, at Canyon Drive, just past Orange St.

Below is the address and phone number for your reference.

Elsinore High School

21800 Canyon Drive

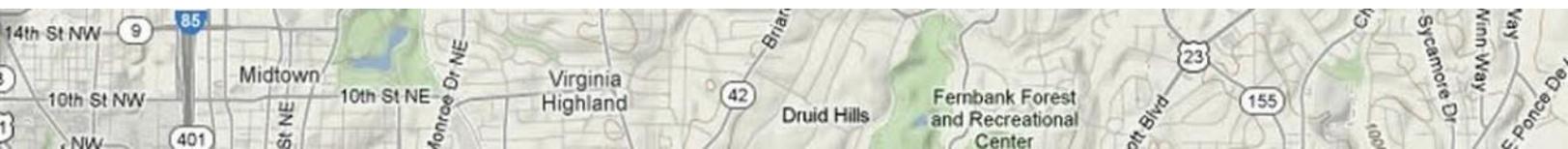
Wildomar, Ca 92595

(951) 253-7200

- **Where is the nearest biking or walking trail?**

Santa Rosa Plateau

Located 5.6 miles from the community, heading west on Clinton Keith Rd.



- **Where is the nearest laundry facility?**

Washers and Dryers are included in all of our apartment homes, however if you are in need of a laundry facility, this one is nearby:

Lake Elsinore Coin

31736 Mission Trail

Lake Elsinore, Ca

(951) 677-6951

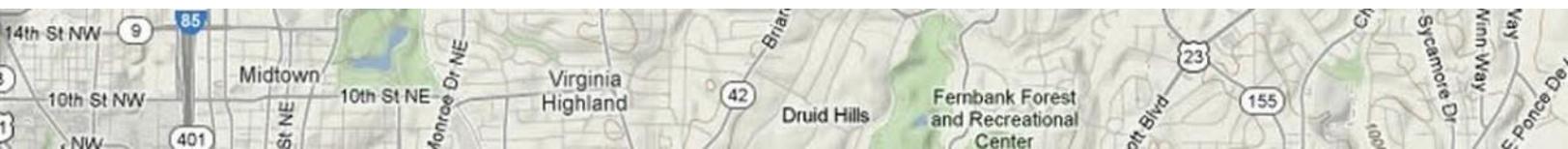
**The closest dry cleaner is**

Prompt Cleaners

23905 Clinton Keith RD

Wildomar, CA 92595

(951) 3047572



## Community Facilities and Amenities

- **When are nearest fitness classes held and where?**

Fitness 19 is located 1.4 miles from the community; in the Oak Creek shopping center located on Clinton Keith Rd., east of the north bound 15 fwy exit.

Fitness 19

23877 Clinton Keith Rd Ste 2, Wildomar

(951) 461-2219

LA Fitness is approximately 2.9 miles from the community, at the intersection of Monroe St and California Oaks Rd. Below is the address and phone number for your reference.

LA Fitness

40985 California Oaks Rd

Murrieta, CA 92562

(951) 600-9998

- **What are the hours of the amenities?**

Gables Oak Creek offers the following amenities for you to enjoy:

Fitness center are from 5:00 a.m. to 10:00 p.m.

tot lot, pool and spa are open from 8:00 a.m. to 10:00 p.m.

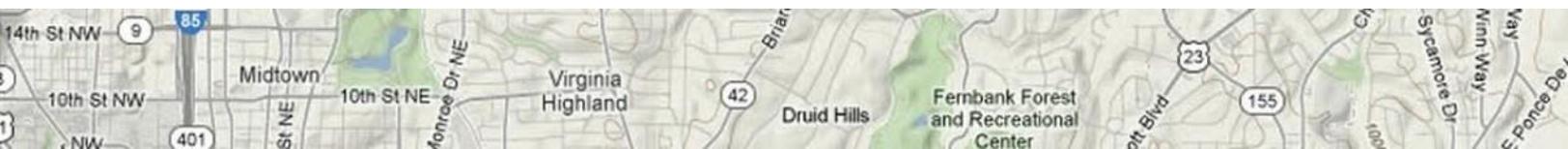
business center is open during business hours.

- **Where do I dispose of my trash?**

Gables Oak Creek has trash dumpsters are located by buildings 4, 8, and 11.

- **Where are the recycling centers?**

We pride ourselves on green initiatives to care for the environment. Gables Oak Creek has a recycling bin located next to the rear entrance gate for disposal of newspapers, plastics glass and cardboard. Thank you for helping us take care of the earth.



- **What do I do with my move in boxes?**

It is helpful to everyone in the community if everyone breaks down all boxes and disposes of them in the dumpsters located by buildings 4, 8, and 11.

- **Where are the mail boxes located?**

The mail boxes for your apartment home are located beside rental office outside of fitness center.

- **Do you have resident activities or events?**

Gables Oak Creek has many fun events and activities that promote a sense of community and allow opportunity for you to meet other residents. Keep up to date on all of our community gatherings in our newsletter and through eblasts. You can expect to see events such as: Community BBQ, Fall Festivals, Earth Day event, and Pamper Pet days.

- **Can I have a party at the pool?**

Our relaxing pool areas are available for all residents and their guest to enjoy during pool hours. To ensure enjoyment for all residents at the pool, we regretfully do not permit private pool parties.

- **Where is the best place for me to park?**

You may park in any available uncovered space in the resident parking areas. As a reminder, handicap parking is patrolled by local law enforcement and is subject to maximum parking violation penalty.



## Conveniences

- **How do I pay rent online?**

We have made paying your rent easy by setting you up with your personal on line account to the Gables Gateway. You will go to [www.gables.com](http://www.gables.com) and click on the Resident Login key in the upper right hand corner. Select the link to set up your Gables Gateway account. This is a great way to stay connected to your management team from anywhere in the world. Additional services available on Gables Gateway include placing a service request for repairs needed in your apartment home.

- **How do I use Gables Connect?**

Changing your utilities to your new address can be time consuming and a challenge, so Visit [www.gablesconnect.com](http://www.gablesconnect.com) or call 1-866-914-0631 to transfer or set up your utilities with ease. At 866-914-0631, you can establish your new utility service for electric, phone, cable, internet and secure renter's insurance.

- **Where can I access WI-FI in the building?**

The leasing office, fitness center, and pool are WI-FI accessible for your use and convenience. This amenity is complimentary and part of your community benefits.

- **Where is the rent drop box?**

When you need to pay your rent after office hours, you may drop it in the rent box located to the left of Leasing office front door.

- **Do you have a courtesy officer onsite and how do I get a hold of them?**

We have courtesy officers who visit our community. You may contact them by calling 951-795-6309.

The courtesy officer can assist with after-hours noise complaints. Should you ever witness any suspicious or criminal activity, you should always call 911 for local law enforcement support.



## Guests

- **Where can my guests park?**

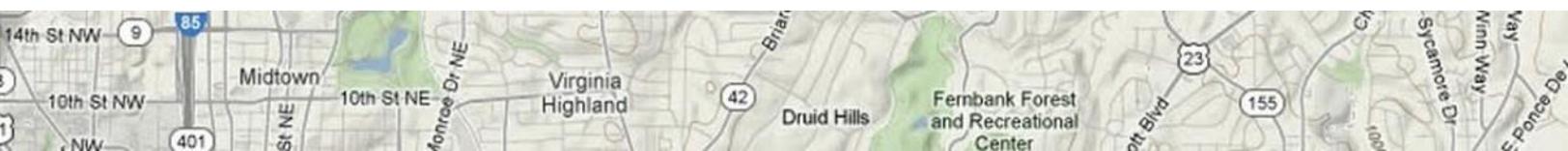
Your guest may park in any available space in the resident parking areas. As a reminder to tell your guests that handicap parking is patrolled by local law enforcement and is subject to maximum parking violation penalty.

- **Where do my movers park?**

In the interest of safety for proper clearance for other residents and emergency vehicles, your movers may park in any available space in the residential parking areas.

- **How many guests can I have with me at the amenities?**

We love it when you share your community with your friends and family. Two guests are welcome to join you in all of the amenity areas.



## Maintenance

- **How do I submit service requests?**

We want placing a service request for work needed in your apartment home easy. You may contact the leasing office via phone at 951-600-9696 via email at oakcreek@gables.com, in person, or through Gables Gateway to place your service request.

If you have not already signed up for Gables Gateway, you can go to [www.gables.com](http://www.gables.com) and click on the Resident Login key in the upper right hand corner. Select the link to set up your Gables Gateway account. This is a great way to stay connected to your management team from anywhere in the world. Additional services available on Gables Gateway include paying your rent on line.

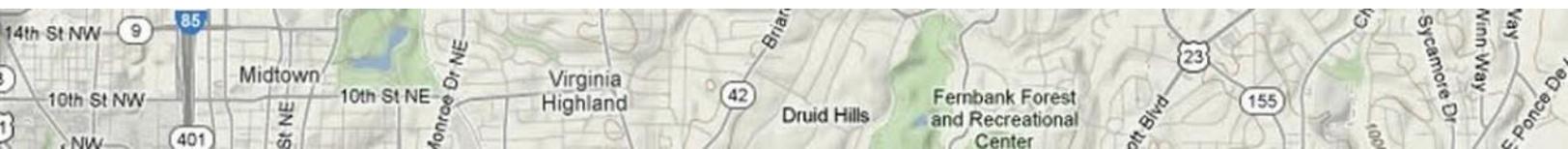
- **What do I do if I have a Maintenance emergency after hours?**

For those times that you may have an emergency after office hours, you may contact the on call pager at 951-301-3420 for maintenance assistance. Please follow the prompts for an emergency maintenance by typing your full phone number and pressing pound (#). You should receive a call from the technician within the hour.

- **What is considered a maintenance emergency?**

Emergency maintenance problems that will be dispatched to the on call service technician include:

1. No electricity throughout the apartment.
2. No water.
3. No air conditioning on a day of extreme heat (80+ degrees).
4. Water entering the apartment.
5. Possibility of fire.
6. Impeded plumbing in an apartment with only one bathroom.
7. No heat.
8. Non-functioning or malfunctioning smoke detector.
9. Gas leak (also call the gas company).
10. Running water that cannot be shut off.
11. Malfunctioning door or window locks.



## Pets

- **Do you have a dog park?**

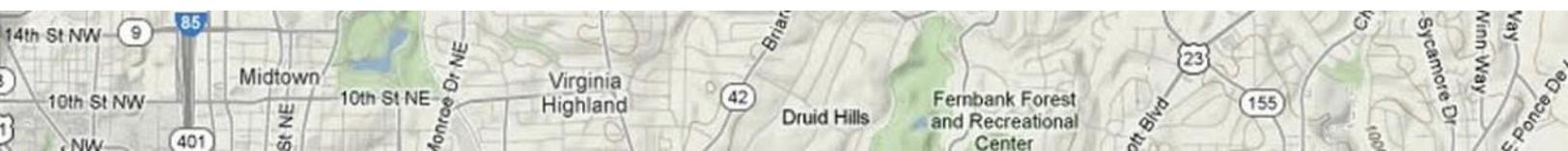
The nearest dog park is Glen Arbor Park and is located one mile south on Jackson Avenue on the left side.

- **Where is the best place to walk my pet?**

The green areas around the property are appropriate to walk your pets. Please help us to maintain a clean and pleasant community by always picking up after your pets. There are many doggie stations surrounding the community. Specific pet station locations are: side of building 11, building 9 and building 4.

- **Do I have to have my dog on a leash?**

For the safety of your dog and all residents in the community, all pets are required to be on a leash when in any common area. It's the law and the best practice for your pet's safety.



## Areas & Suggestions

- **Where is the nearest mall?**

Located 9 miles from the community, at the intersection of Winchester Rd and Ynez Rd. Below is the address and phone number for your reference.

The Promenade

48020 Winchester Rd

Temecula, Ca 92591

#951-296-0975

[www.promenadetemecula.com/](http://www.promenadetemecula.com/)

